

Ultimate Computer Troubleshooting Guide

Digital guide for personal reference

A Practical Diagnostic Method

Change one thing at a time. Record the symptom, identify when it began, check simple causes first, and verify the result after each change.

Slow Performance

- Restart the system.
- Check available storage.
- Review startup applications.
- Check for pending updates.
- Observe whether one application is using unusually high resources.

Startup Problems

- Disconnect unnecessary peripherals.
- Check power and cables.
- Note exact error messages.
- Try built-in recovery tools appropriate for the operating system.
- Avoid repeatedly forcing shutdowns unless necessary.

Internet Problems

- Test another website or service.
- Compare another device on the same network.
- Check whether the issue is Wi-Fi only or affects wired devices.
- Restart network equipment only after noting the current state.

Application Crashes

Check for updates, restart the application, review available storage, and note reproducible steps. Reinstall only after preserving important settings or data.

Escalation Notes

Record device model, operating system version, exact error text, recent changes, and steps already attempted.

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